

Frequently asked questions about the OLOL scrip program

Just what are the scrip gift cards/certificates? **Gift cards and certificates.** They are exactly the same as those you purchase at the store.

How do I get them? Fill out an order form, write your checks, and put them into your **REUSABLE** scrip envelope- **RED FOR RETAIL, BROWN FOR GROCERY**-and make sure it's in the school; office by 8:15 a.m. on scrip days. Just mark your option for delivery/pick up on your order form. **MOST FAMILIES HAVE THEIR CARDS/CERTIFICATES SENT HOME WITH THEIR CHILD.**

Why 8:15? **We know you want your gift cards/certificates ASAP.** The orders are processed **FIRST THING** in the morning on scrip day. If your order has been submitted **ON TIME**, the grocery gift cards/certificates will be ready the same day. The retail gift card/certificate order is placed with a clearinghouse in Michigan on scrip day morning so that your retail gift cards/certificates will be ready within a week.

Every Thursday? **Grocery gift card orders are "same-day"**. They are processed and ready each Thursday unless it is a school holiday-in that instance scrip day will be earlier that week-**CHECK THE CALENDAR!** The retail gift cards/certificates are processed on the 2nd and 4th Thursday of each month except in November and early December, when they are processed almost every week. You will receive your retail gift cards/certificates within a week of processing if they are received in the school office on time.

Must I order each week? **NO!** Every family has different shopping needs. Determine your family's needs and submit your order at the frequency that is best for you. Remember that you have committed to purchase \$3,000.00 in gift cards/certificates through the OLOL Scrip Program by May 31, 2008. The easiest way to make your commitment is to make your purchases on a regular basis.

Why do I need to write a check? You **MAY** send cash; however, a check is much safer and is better for record keeping. OLOL School/HAS cannot be responsible for any money that is lost, misplaced, or stolen.

Why two envelopes? Grocery orders and retail orders are processed separately at different locations. **COMBINING THEM WILL DELAY THE RECEIPT OF YOUR CARDS/CERTIFICATES.**

Can my friends and relatives order? **YES!** Be certain that their order includes your family number and is submitted in YOUR envelope-that way you'll get credit toward your commitment.

How do I get order forms? A new, blank order form is enclosed with each completed order. You Can enclose a note requesting additional forms and they'll be sent home with your order or you Can contact us and we'll send form home with your child.

Do I have to use them right away? **NO.** Most gift cards/certificates are good for one year or more. Many Have no expiration date at all.

Can the gift cards be used in other parts of the country? Yes, they can, unless otherwise noted on the gift Card/certificate.

We welcome your questions...please call us.
Grocery Scrip-**Geralyn Figueroa @ 732-940-4402**
Retail Scrip-**Sharon Balsamo @ 732-296-0444**